

BY ESCP BUSINESS SCHOOL

DIGITAL RISER REPORT 2021



Preface

The Covid-19 pandemic in 2020 and 2021 has highlighted the importance of digital technologies. Companies with a digital business model have been able to navigate through various lockdowns without significant revenue loss, or even sustained growth. At the same time, companies relying on digital infrastructures and processes have been able to keep operating smoothly. In a nutshell, the ongoing digital revolution has been significantly accelerated by the Covid-19 pandemic.

The way that governments manage and navigate this transition will continue to determine significantly how competitive and prosperous their countries will be in the decades ahead. More than ever before, new technologies such as 3D printing, augmented and virtual reality, sensors, artificial intelligence, quantum computing and robotics have the potential to disrupt nearly any industry. As a result, we will see new growth, new opportunities and a better future. However, we might also see regions that are less able to navigate through such complex transitions and might thus miss these opportunities.

To drive this essential transformation, two dimensions are of particular importance: the mindset and the ecosystem of each country. Successful transformation can only occur if both of these dimensions are sufficiently developed. And since all countries are working on improving these areas, the speed and effectiveness of implementation are very important, in order to improve competitiveness in the field of new digital technologies. This is why we analyse the speed of a country's progress in these areas in the Digital Riser Ranking.

Based on data from the World Economic Forum, the World Bank and the International Telecommunication Union, we analysed how much progress countries have made relative to their global peers in the last three years. The ranking offers a dynamic perspective on the fast-moving field of digital transformation and shows how much can be gained and lost in a relatively short time frame. It also shows that every country can make significant progress independently of its individual starting point.

As in last year's report, we also carefully studied the top three Digital Risers in every region and developed a playbook of best practice case studies. This playbook showcases which policies work in driving digital transformation forward, and it aims to enable governments to learn from each other as well as to benchmark and potentially adapt their strategies for the future.

We hope that this study inspires a broader debate about the necessity for quick and determined actions around the digital and innovation policies necessary to create countries' future competitiveness. Also, we hope that it fosters learning and exchange around the world on the best practices for successful policies in the digital domain.

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Executive Summary

As the Covid-19 pandemic has shown, digital technologies determine not only whether countries thrive, but also how well they are able to navigate through trying times. Applied effectively, digital technologies not only enable education and work to move from schools and offices to the home, but they also provide ever more efficient ways to organise processes in companies and governments. Against this backdrop, in our Digital Riser Report 2021, we look at how governments managed and navigated the transition driven by digital technologies between 2018 and 2020.

As in last year's report, we have analysed two factors: how much progress countries have made relative to their global peers in the last three years, and the best practices of the top Digital Risers in nine country groups. We thus highlight developments and initiatives that may inform political decision-makers around the world on which practices to implement, based on what has proven successful in their region and beyond.

The top Digital Risers have set ambitious goals for their digital transformation

- Most successful Digital Risers in our report share ambitious goals. China has implemented a comprehensive push for entrepreneurship and innovation. Vietnam wants its digital economy to account for 30 per cent of GDP by 2030, and Hungary has defined its goal to become one of the ten leading countries in digital technologies in Europe by the end of the decade.
- Also, Digital Risers have shared deliberate and comprehensive government programmes with top-level support, such as Made in China 2025 in China, the Innovation and Skills Plan in Canada and the National Digital Transformation Program 2025 in Vietnam.

Other examples can be found in Cambodia, which has invested significantly in digital education. In 2019, the country announced a plan to increase the number of schools, under the New Generation School programme, to about 150. Similarly, Georgia has launched its Unified Strategy for Education and Science for 2017-2021, which ultimately aims to modernise science, technology and the innovation system.

The top Digital Risers reveal a growing divide in the speed of digital transformation

- Canada and Georgia are among the top Digital Risers worldwide. While these are not countries that may directly come to mind when it comes to digital, the underlying policies they implemented in the last three years show a strong and comprehensive push towards digital transformation. Both countries demonstrate that an acceleration in the speed of digital transformation is possible.
- In Europe, a two-speed transformation continues. As in last year's report, France made significant advances in its digital competitiveness (+28 ranks), while Germany lost quite substantially during the same time period (-176 ranks). However, our results also reveal that change can happen quickly with the right measures; Italy, for instance, improved its position from last position in 2020, to second place in the Group of Seven in 2021.
- When looking at the two digital superpowers USA and China, our analysis shows that China gained in digital competitiveness (+211 ranks), while the USA lost strength in the last three years (-72 ranks). While the decline of the United States was driven by the ecosystem dimension of our ranking, China gained most strongly in our mindset dimension.

The top Digital Risers enable entrepreneurship

- Digital Risers strived to attract international talent and promote entrepreneurship. One example is Spain's Entrepreneurial Nation Strategy, which comprised the Startup Act, the launch of the National Entrepreneurship Office, an international programme to attract talented women and a visa programme for foreign professionals. Also, the Italian Startup Act (ISA), a legal framework that provided favourable visa policies and tax incentives, yielded more than 10,000 registered innovative startups until 2019.
- Also, other Digital Risers placed entrepreneurship centre stage. The most notable example is China's government, which declared entrepreneurship as part of the Chinese Dream.
- Digital Risers invested in technology-driven innovation. Brazil, for example, launched an Angel Fund to boost entrepreneurship and innovative ideas, while Cambodia set up a joint initiative with VC firm 500 startups to support entrepreneurs in building tech-driven startups.

Methodology

The Digital Riser Report 2021 analyses and ranks the changes that countries around the globe have seen in their digital competitiveness between 2018 and 2020. The 2018 data were obtained from the Global Competitiveness Report, published by the World Economic Forum (WEF). Given a change in the format of the Global Competitiveness Report in 2020, 2020 data for the studied indicators were obtained from the Global Competitiveness Report issued by the World Economic Forum (WEF) as well as supporting data provided by the World Bank and the International Telecommunication Union. Thus, we were able to compare the exact same indicators used in the 2018 Global Competitiveness Report.

Based on our research, and as in the Digital Riser Report 2020, we define a country's digital competitiveness in two main dimensions: its ecosystem and its mindset. For both dimensions, the Digital Riser Report includes five items from the Global Competitiveness Report. For the ecosystem and mindset dimensions, respectively, these items are:

Ecosystem

- Venture capital availability
- Cost to start a business
- > Time to start a business
- > Ease of hiring foreign labour
- Skillset of graduates

Mindset

- Digital skills among active population
- > Attitudes towards entrepreneurial risk
- Diversity of workforce
- Mobile-broadband subscriptions
- > Companies embracing disruptive ideas

To compare the progress of 137 countries regarding their digital ecosystem, mindset and overall competitiveness, we assigned equal weight to all of the ten items. We then

looked at the absolute, accumulated change in ranks for each country between 2018 and 2020 on these ten items.

As an example, China – which was the G20's top Digital Riser – over the last three years has seen an accumulated increase of 211 ranks over the ten items:

Ecosystem	Change in ranks between	2018 and 2020
Venture capital availability		+1
Cost to start a business		-22
Time to start a business		+49
Ease of hiring foreign labour		+25
Skillset of graduates		+28
Mindset		
Digital skills among active population		+32
Attitudes towards entrepreneurial risk		+23
Diversity of workforce		+55
Mobile-broadband subscriptions		+0
Companies embracing disruptive ideas		+20
Accumulated change in ranks between 2018 and 2020		+211

To ensure the comparability of results relative to a comparative baseline, we clustered all countries into nine groups. These include the Group of Seven, the Group of Twenty and the seven WEF regional groups.

Apart from the ranking itself, the Digital Riser Report also analyses the policies followed by the top Digital Riser countries. These offer an explorative overview of what these countries did to earn their top position in our ranking.

G7

Canada

Italy

France

USA

UK

Germany

Japan

G20

China

Saudi Arabia

Brazil

Argentina

Turkey

6. Indonesia

Canada

Italy

France

10. Korea, Rep

11. Australia

12. Mexico

13. Russia

14. USA

15. UK

16. South Africa

17. Germany

18. Japan

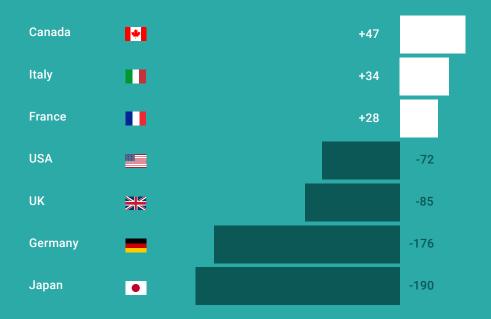
19. India

20. EU 1)

>>> At a Glance: The Digital Riser Ranking 2021





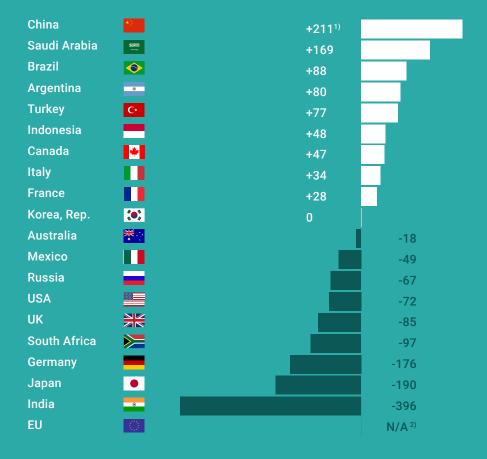


G7

Within the Group of Seven, Canada was the top Digital Riser over the last three years, while Japan and Germany fell significantly behind. Surprisingly, Europe's economic powerhouse Germany dropped enormously in terms of its relative competitive position. When breaking down the results, Canada and Italy improved the most in the ecosystem and mindset dimensions, respectively. While Germany's decline was mainly driven by a decrease in the ecosystem dimension, Japan scored low in the mindset dimension. Canada's outperformance can be mainly explained by the launch of its "Innovation and Skills Plan" lighthouse initiative. This agenda notably included the Strategic Innovation Fund, which created and maintained more than 70,000 jobs and leveraged a total investment of over \$45 billion by 2021. Additionally, the Innovation Superclusters Initiative co-invested over \$1.2 billion in more than 270 projects to launch superclusters that accelerate business-driven innovation with the potential to energise the economy.

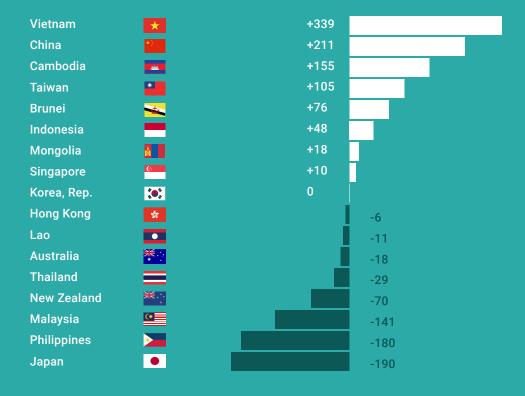
G20

Within the Group of Twenty, China was the top Digital Riser, while India and Japan fell significantly behind. Interestingly, no European country made it into the top three Digital Risers among the Group of Twenty. Germany ranked only third to last. When breaking down the results, Saudi Arabia and China improved most in the ecosystem and mindset dimensions, respectively. While India's decline was driven by both the ecosystem and mindset dimensions, Japan scored comparably low for mindset. China's outperformance can be mainly explained by its "Made in China 2025" lighthouse initiative, which defines and supports ten key sectors in which China aims to become a world leader, including information technology and robotics. In a similar vein, China's government has stressed the significance of entrepreneurship by making it part of the Chinese Dream.



¹⁾ Due to missing data for China on the qualitative indicators used in the study changes in these dimensions represent changes between 2020 and 2017. However given the magnitude of changes observed in China these differences in time do not alter the rankings.

²⁾ The EU is not included since it is a collection of countries.

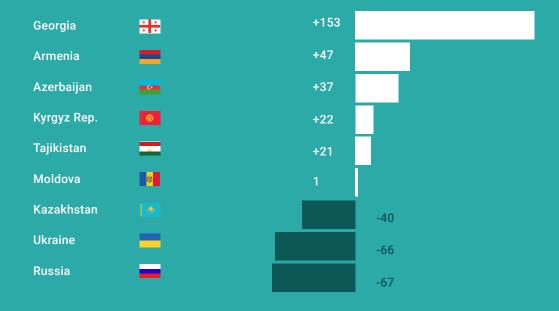


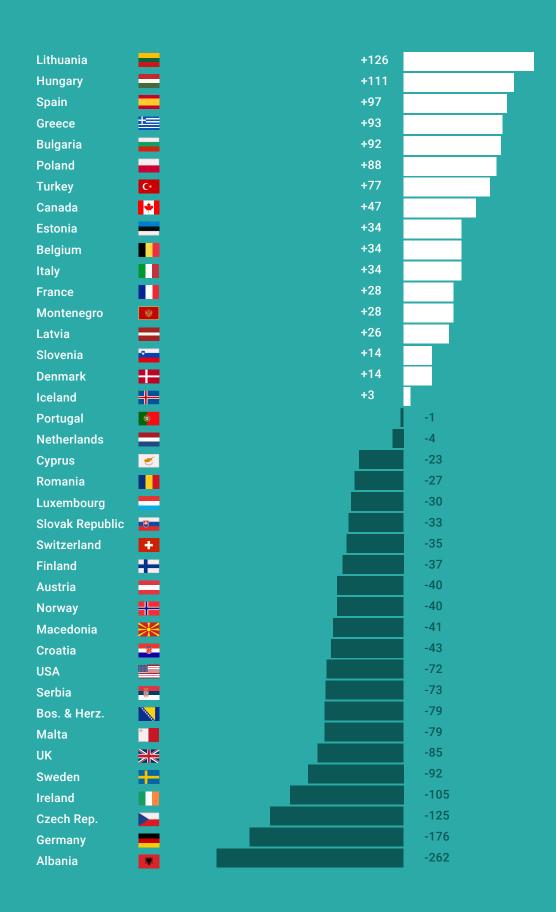
East Asia and the Pacific

In East Asia and the Pacific, Vietnam was the top Digital Riser over the last three years, while Japan fell significantly behind. Surprisingly, digitally-aspiring countries like Singapore and South Korea merely ranked moderately well comparatively, occupying ranks 8 and 9, respectively. When breaking down the result in the ecosystem and mindset dimensions, Vietnam improved the most in both dimensions. Japan's decline was mainly driven by the mindset dimension, but it also fell back on the ecosystem dimension. Vietnam's outperformance can mainly be explained by its "National Digital Transformation Program 2025" lighthouse initiative, which aims to experiment with new technologies and models, update business processes, overhaul government activities and develop a safe, secure and humane digital environment. The government has also stated that by 2030, the digital economy should account for 30% of Vietnam's GDP.

Eurasia

In Eurasia, Georgia was the top Digital Riser over the last three years, while Russia fell significantly behind. When breaking down the result in the ecosystem and mindset dimensions, Georgia improved the most in both dimensions. Whilst Russia's decline was driven by both dimensions, it lost out most on the mindset dimension. Georgia's outperformance can mainly be explained by its "Social-economic Development Strategy of Georgia – Georgia 2020" lighthouse initiative, which included several areas to promote the digital ecosystem of the country, e.g. innovation and high-tech, as well as e-literacy and capacity-building. Also, to promote the mining of cryptocurrencies in the country, the Georgian Ministry of Finance published a public decision consisting of tax exemptions for this sector. Lastly, in 2020, the Minister of Economy and Sustainable Development announced a new visa policy, aiming to attract foreign workers to the country.



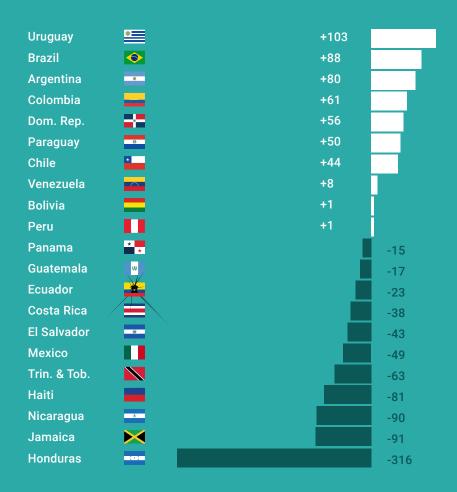


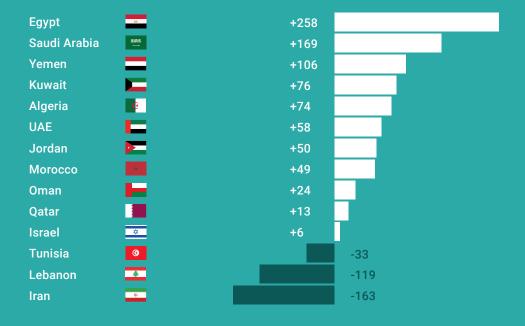
Europe and North America

In Europe and North America, Lithuania was the top Digital Riser, while Albania and Germany fell significantly behind. When breaking down the results, Lithuania and Poland improved the most in the ecosystem and mindset dimensions, respectively. Furthermore, while Germany scored the lowest on the ecosystem dimension, Albania scored low in terms of its mindset. Lithuania's outperformance can mainly be explained by its "Lithuanian Industry Digitisation Roadmap 2019-2030" lighthouse initiative, which aims to make it an industry leader in digitisation for its region, as well as a testbed for cutting-edge technology solutions. The government also strives to create an attractive environment for talented professionals from abroad, and in 2019, it launched the Startup Employee Visa programme to attract the latter to Lithuanian startups.

Latin America and the Caribbean

In Latin America and the Caribbean, Uruguay was the top Digital Riser over the last three years, while Honduras dropped significantly. Notably, fewer than half of the region's countries improved on their relative digital competitiveness. When breaking down the results, Brazil and Colombia improved the most in the ecosystem and mindset dimensions, respectively, while Honduras ranked last on both counts. Uruguay's outperformance can mainly be explained by its "Agenda Uruguay Digital 2020" lighthouse initiative, which aims to promote its digital transformation in a sustainable and inclusive way. Also, Uruguay's National Research and Innovation Agency (ANII) launched Proyecta Uruguay in 2019, a programme which aims to make the country more attractive for innovative startups and to entrepreneurs.



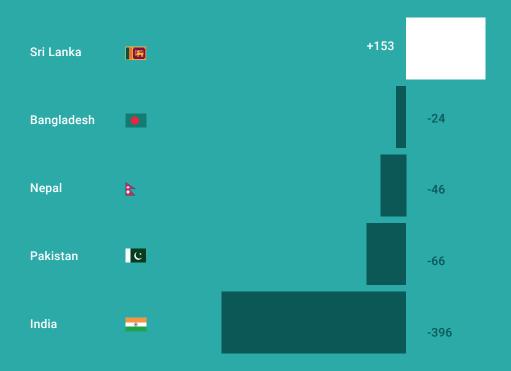


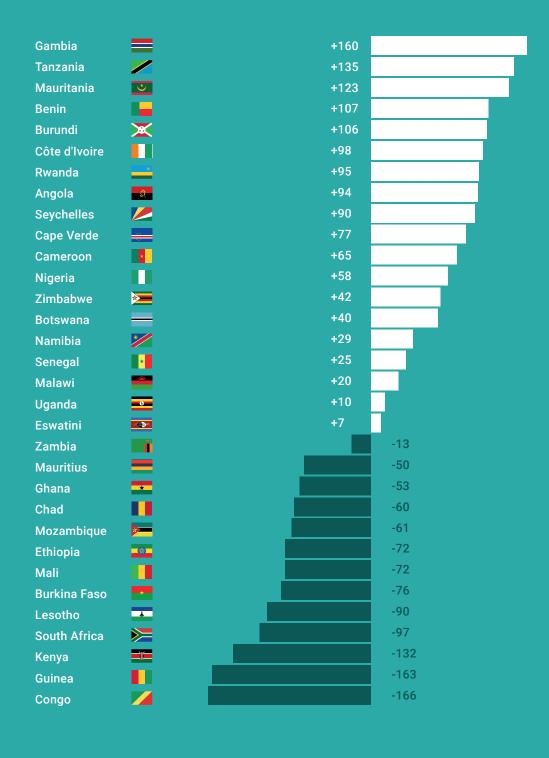
Middle East and North Africa

Within the Middle East and North Africa group, Egypt was the top Digital Riser, while Iran and Lebanon dropped significantly. The group did comparatively well as a whole, as eleven out of 14 countries improved their relative digital competitiveness. When breaking down the results, Saudi Arabia and Egypt improved the most in the ecosystem and mindset dimensions, respectively. Iran lost out the most on both the ecosystem and the mindset dimension, while Lebanon's drop was second to last on both dimensions. Egypt's outperformance can mainly be explained by its "ICT 2030 Strategy" lighthouse initiative, which contributes to its vision for 2030 by creating Digital Egypt. Furthermore, in 2020, the government announced a plan to establish a \$2 billion investment fund to promote non-banking financial services and Egypt's digital transformation.

South Asia

In South Asia, Sri Lanka was the top Digital Riser, while India fell significantly behind. When breaking down the results, Sri Lanka improved the most on both the ecosystem and mindset dimensions, whilst India's decline meant it lost out the most on both dimensions. Intriguingly, except for Sri Lanka, all countries in the group declined in terms of their relative digital competitiveness. Sri Lanka's outperformance, in turn, can mainly be explained by its "National Digital Policy for Sri Lanka 2020-2025" lighthouse initiative, which aims to attain sustained development and growth for the digital economy. In 2020, the government announced that it would prioritise the ICT sector, in order to make the country a global innovation hub, e.g. via the establishment of a citizen-centric digital government and the promotion of IT entrepreneurship.





Sub-Saharan Africa

In Sub-Saharan Africa, Gambia was the top Digital Riser over the last three years, while Congo and Guinea dropped significantly. When breaking down the results, Gambia and Tanzania improved the most in the ecosystem and mindset dimensions, respectively. While both Congo and Guinea's declines were mainly driven by the ecosystem dimension, Guinea also ranked last on the mindset dimension. Gambia's outperformance can mainly be explained by its "National Entrepreneurship Policy" lighthouse initiative, a programme with the United Nations to create a thriving middle-income economy by 2026 that is driven by self-reliant and innovative entrepreneurs and an enabling and strengthening ecosystem. Other notable initiatives include the National Enterprise Development Initiative (NEDI), which promotes youth and female entrepreneurship in the country, to empower them to create viable employment opportunities and to support Gambian economic development.

Country Groups and Regions: Digital Riser Best Practices



LIGHTHOUSE INITIATIVE

Innovation and Skills Plan

- Agenda by the Canadian government to spark growth and help it realise its potential as a global leader in innovation
- Goals of the plan include providing Canadian people with critical skills, the creation of well-paying jobs, and helping strengthen and grow the middle class. Key areas include

- » People and skills
- » Research, technology and commercialisation
- » Investment, scale-up and clean growth
- As part of the initiative, the Strategic Innovation Fund has created and maintained more than 70,000 jobs and leveraged a total investment of over \$45 billion

REGULATIONS

- started the Digital Operations
 Strategic Plan (2018-2022) to
 coordinate and set the direction
 of the digital transformation
 within the government. Its vision
 statement includes that 'digitally, the
 Government of Canada must operate
 as one to benefit all Canadians'
- In 2020, the proposal of the Digital Charter Implementation Act 2020 was announced with the aim of securing Canadians' private information and setting clear and dynamic rules for innovative businesses

INVESTMENTS

- The Innovation Superclusters
 Initiative has co-invested over \$1.2
 billion in more than 270 projects to
 launch superclusters that accelerate
 business-driven innovation, with the
 potential to energise the economy
- As part of the Connect to Innovate programme, the government announced it would invest \$585 million by 2023, providing 975 rural and remote communities with highspeed internet
- In 2017, the government announced the Innovative Solutions Canada programme, with an annual investment of \$100 million, supporting small businesses seeking novel solutions for government-issued challenges



Canada

In the Group of Seven, Canada ranked first out of our top 3 Digital Risers.



Italy

In the Group of Seven, Italy ranked second out of our top 3 Digital Risers.

LIGHTHOUSE INITIATIVE

Repubblica Digitale

- An initiative to overcome the digital divide, promote digital inclusion and strengthen the development of digital skills among citizens
- As part of the initiative, the Ministry for Technological Innovation and Digitalization launched the multistakeholder National Coalition for Digital Skills and Jobs in 2020 partnership with the European

Union, which includes the following measures:

- » Promoting among citizens digital skills and the skills needed for new technologies, including the promotion of self-development tools and workshops
- » Raising awareness of the importance of digital skills, e.g. via awards and events
- » Finding new means of training for skilling, upskilling and reskilling

REGULATIONS

- The Italian Startup Act (ISA) was implemented as a legal framework to boost the Italian startup ecosystem
 - » The programme yielded more than 10,000 registered innovative startups up to 2019
 - » Support included regulatory advantages, such as special visa policies, and financial benefits, such as tax incentives
 - » In 2019, two expert groups on Al and blockchain were established

- to develop action plans for these technologies
- Since its launch in 2020, more than 100 initiatives have already been launched by members of the National Coalition for Digital Skills and Jobs, e.g. the project A Tablet and a Smile for the Elderly, to promote digital inclusion among generations

INVESTMENTS

- In 2020, and against the challenges posed by the Covid-19 pandemic, the government decided to support remote learning by investing €85 million
- In 2019, Italy's Minister of Economic Development, Welfare and Social Policies announced the National Innovation Fund (NIF), including a starting budget of €1 billion to
- support startups and innovation in the country
- Furthermore, the setting up of
 a €45 million fund for emerging
 technologies was included in the
 2019 Budget Law, with the intention
 to support innovation in the fields of
 blockchain, AI and internet of things
 (IOT)

LIGHTHOUSE INITIATIVE

La French Tech

- A government-initiated global community and platform to promote entrepreneurship. It is jointly run by civil servants and former entrepreneurs to shape France's digital policy, and it includes a broad range of activities spanning regulations (e.g. French Tech Visa), investments and international image campaigns to promote French entrepreneurship
- To boost entrepreneurship further in France, the French public investment bank Bpifrance and Aichi Prefectural government in Nagoya (Japan) signed a Memorandum of Understanding, which focuses on the support of startups and businesses through connections and exchanges between French and Japanese startups

REGULATIONS

- The TECH.GOUV programme was launched by the government in 2019 and targets the acceleration of the digital transformation of public services
- Also in 2019, the Action Plan for Business Growth and Transformation (PACTE) was adopted, intending to simplify business creation and enable
- SMEs to grow and conquer external markets. The plan also includes a closer connection between public research and companies
- In 2020, French telecom providers
 launched the first commercial 5G
 networks in the country

INVESTMENTS

- As a part of a stimulus package presented in 2020, the government announced digital investments of €7 billion to promote technology and innovation
- Also in 2020, the government presented a €4 billion liquidity support plan, intending to support startups and ensure investments during the Covid-19 crisis
- The digital inclusion strategy, set up in 2018, targets people that do not use the internet, and it aims to improve access to digital skills and infrastructure. The programme sets out to help 1.5 million citizens every year, and leverages a budget of up to €100 million



France

In the Group of Seven, France ranked third out of our top 3 Digital Risers.



China

In the Group of Twenty, China ranked first out of our top 3 Digital Risers.

Made in China 2025

- A national strategic plan to develop China's industrial capabilities and to reduce dependence on foreign technology
- State support for ten key sectors in which China aims to become a world leader, including
 - » Information technology
 - » Numerical control tools and

- robotics
- » Ocean engineering equipment and high tech ships
- A follow-up programme, China
 Standards 2035, initially announced
 in 2018, aims to set global standards
 for new technologies. Also, China's
 government has put entrepreneurship
 centre stage by making it part of the
 Chinese Dream

REGULATIONS

- China's State Administration for Market Regulation (SAMR) started to regulate its tech giants, in order to strengthen digital competition, including an investigation into Alibaba over monopolistic practices, and fining online discount retailer Vipsho about \$500,000 for unfair competition
- In 2018, the government announced further steps to promote its mass entrepreneurship and innovation initiative, including a simplified

- procedure for starting a business and the formulation of policy incentives for scientific researchers to launch a business
- contains extensive efforts to promote the development of future technologies, e.g. Al, quantum information technology, genetic technology and biotechnology, up to 2025

INVESTMENTS

- In 2018, the Chinese government committed to invest about US\$300 billion to leverage Made in China 2025
- A blockchain fund of about €1.3 billion was set up by the government to finance promising projects in the cryptocurrency industry
- The country made heavy investments in 5G technology, including the

deployment of some 100,000 5G base stations in 2019, which then increased to 700,000 in 2020. The masterplan includes estimated investments of \$1.4 trillion to promote the establishment of 5G networks, the installation of cameras and sensors and the development of Al software

ICT Strategy 2023

- A government roadmap for innovation and the digital economy, which aims at developing digital capabilities and attracting foreign technical investments
- A broad action plan that encompasses attracting leading international companies, enhancing technical and digital knowledge

- and promoting R&D in the start-up ecosystem
- Major targets for the ICT sector include the creation of over 25,000 quality jobs in the sector, an increase in the IT and emerging technologies market size by 50%, the growth of the ICT sector's contribution to GDP by \$13.33 billion over five years and a rise in women's participation in the sector by 50%

REGULATIONS

- The Saudi Data and Artificial Intelligence Authority (SDAIA), established by a royal decree in 2019, supports innovation and digital transformation in the country and contributes to the country's Vision 2030 through the use of AI and big data
- The establishment of a further authority was approved by the Saudi
- Cabinet. The Digital Government Authority (DGA) helps create digital interactions and electronic services between citizens, government and business
- The third action plan in the National Strategy for Digital Transformation, which covers the time period 2020-2024, sets out to realise a smart government in the country

- Saudi Arabia continuously invested in its digital infrastructure, for example by deploying 5G networks and building 6,500 new towers, the latter of which are important for shorter radio wavelengths that help deliver effective coverage
- The government focused especially on boosting foreign direct investment (FDI) to diversify its economy; at

- the end of 2020, a plan of special economic zones was announced
- At the end of 2019, the Saudi Public Investment Fund launched Jada, a \$1.07 billion "fund of funds" intended to support SMEs in a sustainable way



Saudi Arabia

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Brazil

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Brazilian Digital Transformation Strategy - E-Digital

- Coordinated by the Ministry of Science, Technology, Innovation and Communications (MCTIC), the strategy provides a coherent framework for a number of different government digitisation initiatives
- It contains enabling "axes" that support thematic lines through creating a supportive environment
 - » The enabling axes include

- digital infrastructure, activities in research, development and innovation, as well as educational and professional skills for the digital age
- » Focus topics are the digital transformation of the economy and the digital transformation of the government
- The strategy explicitly aims 'to embrace digital transformation as an opportunity for the entire nation to take a leap forward'

REGULATIONS

- In 2020, a new Digital Government
 Strategy for 2020-2022 was
 adopted, targeting citizen-centricity,
 transparency, efficiency and the
 trustworthiness of government
 actions
- From 2019, huge efforts were made to promote the development of new technologies in the country, e.g. the establishment of the National Internet of Things Plan, the elaboration of
- the Brazilian Artificial Intelligence Strategy and the creation of the Applied Research Centers on that very technology
- The Legal Framework for Startups passed the Brazilian Senate with the goal to promote the creation of innovative start-ups and to establish investment incentives in the country

- Announced in 2017, the Brazilian
 National Bank for Economic and
 Social Development (BNDES)
 launched an Angel Fund to boost
 entrepreneurship and innovative ideas
 within the country
- The government defined the rollout of 5G as a major milestone in the country's digital transformation, and the National Telecommunications

- Agency (Anatel) approved rules for 5G tenders
- Various public and public-private
 efforts targeted the stimulation of
 entrepreneurship in the country,
 including the InovAtiva Brasil
 programme, StartOut Brasil and
 the National Committee of Start-Up
 Support Initiatives

National Digital Transformation Program 2025

- The programme experiments with new technologies and models, updates business processes, overhauls government activities and develops a safe, secure and humane digital environment
- Several initiatives go hand in hand with the programme, e.g. the
- introduction of "Make in Vietnam" digital products and platforms; likewise, the launch of the school management platform MISA QLTH in 2020 not only supports schools, but also enables a national database to foster digital transformation in the educational sector
- By 2030, the digital economy should account for 30% of Vietnam's GDP

REGULATIONS

- In 2019, the government launched the National Public Service Portal (NPSP), an electronic platform to connect the government with enterprises and people; its services and utilities include
 - » Announcement of promotion activities
 - » Payment of electricity bills
 - » Provision of electricity services

- » Reissuance of health insurance cards
- In 2019, Vietnam's government issued the first licence to test 5G to state-owned telecommunications company Viettel, to enable it to become one of the early adopters of the technology

- Huge efforts in digital infrastructure resulted in internet coverage expanding from almost 0% of the population in 2000 to 64% by 2020
- To drive innovation in the areas of AI, IOT and cloud infrastructure, the government announced a smart city operations centre, with a total investment of over \$1.4 million
- Launched in 2016, the Supporting the National Innovation Initiative to 2025 (ISEV) supports the creation of a favourable environment for startups, e.g. with government investments of more than \$80 million by 2025



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- procedure for starting a business and the formulation of policy incentives for scientific researchers to launch a business
- China's current Five-Year Plan contains extensive efforts to promote the development of future technologies, e.g. Al, quantum information technology, genetic technology and biotechnology, up to 2025

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ICT Masterplan 2020

- ICTopia Cambodia was set as a vision for an ICT-driven society; the initiative addresses four key areas of ICT development:
 - » Empowering people, including ICT human resource development, i.e. strengthening ICT education and standardising ICT skills, and e-awareness
 - » Ensuring connectivity, e.g. by developing a national ICT infrastructure

- » Enhancing ICT industry capabilities and setting up an ICT standards body
- Enriching e-services to promote
 Cambodian e-government services
- The government announced that a new policy framework for the evolvement of the digital socioeconomic environment between 2021 and 2035 is in the process of planning

REGULATIONS

- Protection Law were enacted in 2019
 to regulate e-commerce activities (such as online payment), promote trade via electronic means (such as e-signatures) and rule the electronic acts and transactions of the government
- In 2020, the government launched a new online business registration system (Single Portal) to reduce bureaucracy and thus improve the investment environment in the country

- In 2020, Khmer Enterprise, a unit under the Cambodian Ministry of Economy and Finance, and the VC firm 500 Startups launched the joint initiative Angkor 500 to support entrepreneurs in building techdriven startups
 - » The initiative aims to gather and inspire founders throughout Cambodia
 - » It includes hosting bootcamps to prepare Cambodian startups for interaction with foreign markets and investors
- The Cambodian Ministry of Education,
 Youth and Sport launched the New
 Generation School (NGS) programme in

- 2015 to improve educational quality and to prepare students for working in the digital age
- » \$4.65 million has been invested in the project since 2015
- » In 2019, the Ministry announced a plan to increase the number of NGS to about 150 across the country
- Also, the Ministry motivated Cambodian youth to start their own businesses; for example, the Minister of Education, Youth and Sport stated in a video, 'It is our responsibility to give youth the opportunity to explore their potential and to prepare them for future endeavours'



Cambodia

In East Asia and the Pacific, Cambodia ranked third out of our top 3 Digital Risers.



Georgia

In Eurasia, Georgia ranked first out of our top 3 Digital Risers.

Social-economic Development Strategy of Georgia – Georgia 2020

- A socio-economic development strategy encompassing several areas, in order to promote the digital ecosystem of the country
 - » High-speed broadband internet for future development
 - » Innovation and high-tech

- » E-literacy and capacity building
- » E-government
- As part of its implementation, several initiatives were launched, e.g. the programme "Produce in Georgia", to support entrepreneurship and innovation and increase Georgia's export potential

REGULATIONS

- To promote the mining of cryptocurrencies in the country, the Georgian Ministry of Finance published a public decision consisting of tax exemptions for this sector, including:
 - » Individuals exempted from any income and profit tax in the context of cryptocurrencies
 - » The sale of cryptocurrencies is not taxable by value-added tax (VAT)
 - » Selling computing (hash power) from Georgia abroad is not subject to VAT

- In 2017, the government's Georgia
 Technology Authority announced
 an Office of Digital Services Georgia
 (DSGa)
 - » DSGa supports state agencies to improve the delivery of information services
 - » It also helps state agencies ensure easy access to engaging with state information and services
- In 2020, the Minister of Economy and Sustainable Development announced a new visa policy, aiming to attract foreign workers to Georgia

- The Start-Up Georgia programme
 was set up in 2016 to support
 entrepreneurs with interesting
 business ideas. The total budget is
 about €11.7 million
- In 2017, the government launched the Unified Strategy for Education and Science for 2017-2021, aiming to increase access to high-quality education and to modernise science, technology and the innovation system
- As part of Georgia's National
 Broadband Development Strategy for
 2020-2025, the Log-in Georgia Project,
 a joint initiative between the country
 and the World Bank, will connect up
 to 1,000 villages and almost 500,000
 people to a high-quality broadband
 service. In 2020, the World Bank
 approved €35.7 million to support the
 project

Armenia's Digital Transformation Agenda 2018-2030

- A framework with six focus areas to make Armenia competitive internationally through digital transformation: Smart government; a creative digital labour force; highly efficient, reliable and affordable infrastructure; safe and resistant cyber-space; an internationally competitive private sector and an
- interconnected, collaborative and functional institutional framework
- As part of implementing the agenda, a digitalisation strategy was developed by the Ministry of High-Tech Industry for 2020-2035, aiming to ensure the interoperability of systems, the implementation of educational programmes and the introduction of common standards

REGULATIONS

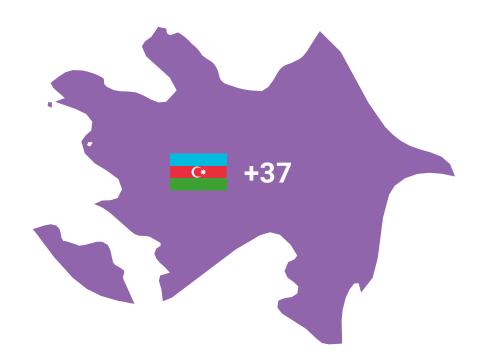
- The Armenian government actively supports the growth of the country's ICT industry and closely cooperates with international partners to improve the global competitiveness of Armenian ICT companies
- Several important e-government platforms were launched in Armenia, e.g. the electronic State Register for Legal Entities system, the "Mulberry"
- electronic document management system and an electronic notary system
- In 2017, a common website to publish legal Act drafts (e-draft.am)
 was created by the government to ensure transparency and the active participation of society in the legislative process

- As part of the EU4Armenia project, certain areas with the potential to promote the digital development of the country are supported, including
 - » Innovation-IT (total budget €25 million)
 - » Education (total budget over €13 million)
 - » Connectivity (total budget €48 million)
- Development in Armenia (EU-SMEDA)
 project, the Armenia Startup Academy
 (ASA) was officially launched in 2017
 to support tech companies and startups with customer support, with a
 total amount raised of over €4 million



Armenia

In Eurasia, Armenia ranked second out of our top 3 Digital Risers.



Azerbaijan

In Eurasia, Azerbaijan ranked third out of our top 3 Digital Risers.

Strategic Road Map on the Development of Telecommunication and Information Technologies

- Comprehensive digitalisation framework with three targets:
 - » Improving governance structures and strengthening ICT
 - » Increasing the productivity and operational efficiency of the business environment
 - » Digitising government and social

environments

- Priorities include driving ICT skills and knowledge, mobile infrastructure investment and digital payments
- In 2019, the Azerbaijani president approved the Government Cloud (G-Cloud) concept to increase efficiency and reduce IT infrastructure costs in government agencies through the use of cloud technologies

REGULATIONS

- In 2017, Azerbaijan's Agency for the
 Development of Small and Medium-sized
 Enterprises (SMEs) was established,
 supporting the development of SMEs in
 the country
 - » As part of the initiative, supportive "SME Friend" offices were opened in over 20 cities
 - » More than 1,500 entrepreneurs took part in the agency's online educational training sessions
- Established in 2018, the E-Gov
 Development Center developed over 40

- projects up to 2019, which encompassed a number of different service areas. In 2019, the Director of the E-Gov Development Center announced the plan to switch from a "one-stop shop" to a "non-stop shop" model of e-governance by 2025
- In 2020, the parliament ratified a law to install a trans-Caspian fibre-optic cable across the bottom of the Caspian Sea between Azerbaijan and Turkmenistan, thereby strengthening its position as a regional digital hub

- Several public and cooperative initiatives
 were set up to strengthen workforce
 diversity in the country, notably through
 the empowerment of women:
 - » The Women in Business programme with the European Bank for Reconstruction and Development (EBRD) includes support for female entrepreneurs seeking to access finance as well as business advice and mentoring
 - The Women in Stem mentorship programme with the United Nations
 Development Programme (UNDP)

- targets young female students and professionals in the field of STEM (Science, Technology, Engineering and Mathematics) and provides them with the necessary tools and advice
- Since 2011, nine Women Resource Centers have been established in Azerbaijan. The initiative supports women in rural areas by improving their entrepreneurial skills and competitiveness in the labour market. Up to 2019, over 6,000 women had participated in the free training courses

Lithuanian Industry Digitisation Roadmap 2019-2030

- A plan by the Ministry of Economy and Innovation to coordinate digitisation efforts in the country
- Targets include the promotion of digital skills for employees, the development of digital technology competence centres

- and tax incentives regarding new technologies
- By 2030, Lithuania aims to become an industry leader in digitisation for its region, as well as a testbed for cutting-edge technology solutions. It also seeks to create an attractive environment for talented professionals from abroad

REGULATIONS

- In 2017, the government officially launched the national industry digitisation platform Pramonė 4.0 to create linkages between solution providers, end-users and supporting organisations, as well as to facilitate the flow of ideas, investments and knowledge amongst them
- In 2019, the Startup Employee Visa programme was launched by the government to attract foreign talents to Lithuanian startups
- As an experiment, in 2020, the Bank of Lithuania issued the world's first blockchain-based digital collector coin (LBCOIN) to create a safe playground for digital tokens

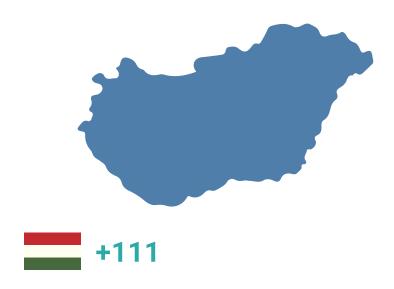
- Lithuania joined the European declaration on High-Performance Computing in 2018, to promote world-class computing and data infrastructure in a joint European effort
- More than €5 million have been granted by the Ministry of Science and Education to support the

- development of High-Performance Computing (HPC) in the country
- In 2018, the Bank of Lithuania launched LBChain, the world's first blockchain-based sandbox of its kind, to provide fintechs and startups with an environment in which to learn and promote innovation



Lithuania

In Europe & North America, Lithuania ranked first out of our top 3 Digital Risers.



Hungary

In Europe & North America, Hungary ranked second out of our top 3 Digital Risers.

National Digitalisation Strategy

- Encompassing different sub-strategies, the National Digitization Strategy aims to promote the ICT industry successfully during the EU funding period 2021-2027; the plan is a successor to the National Infocommunication Strategy (NIS) and comprises initiatives in areas such as digital infrastructure, digital skills, the digital economy and digital government
- Objectives include that 95 per cent of the households are covered by gigabit networks by 2030, as well as the reduction of the share of 16-74 year old Hungarians that do not use the internet, with the aim of reducing that portion to below 2 per cent by 2030
- The government articulated the vision to make Hungary one of the ten EU leading countries in digitisation by the end of the decade

REGULATIONS

- Hungarian Central Governmental Service
 Bus (KKSzB)
 - » Initially launched in 2017, the KKSzB is an interoperability platform that enables the standardised and service-orientated connection between national base registries and several public-sector information systems, with the goal to simplify administration processes
 - As the Hungarian judicial organisation joined the KKSZB in 2019, it is expected that the jurisdiction will eventually become more efficient
- In 2016, the government initiated
 the Digital Startup Strategy (DSS)
 to improve the overall environment
 for entrepreneurship in the country,
 focusing, for example, on entrepreneurial
 competencies, sources of financing and a
 culture of cooperation
- From 2018, there was an obligation for all public administration bodies to provide online services, without the need to appear in person

- Successful and ongoing investments in the context of the Superfast Internet Programme (SZIP)
 - » By 2018, every household had the possibility to gain internet access of at least 30Mbps which represented a goal of the NIS
 - » The current phase of the programme intends to ensure 100Mbps-plus network coverage to 90 per cent of Hungarian households by 2025
- Development (KIFÜ), which operates under the supervision of the Ministry of Innovation and Technology, is currently running about 60 projects at a value of over \$1.2 billion

Spain Digital 2025

- Announced in 2020 by Spain's prime minister, Spain Digital 2025 aims to foster the digital transformation process of the country and position digitisation as an essential lever for the kickstarting of economic growth
- The strategy contains nearly 50
 measures and ten strategic axes,
 including digital connectivity and
- 5G, digital skills among citizens, cybersecurity, digitisation of public administration, digitisation in companies (especially in micro-SMEs and startups), the promotion of Al and big data and the establishment of a modern legal framework
- The strategy is expected to mobilise public and private investments of about €70 billion in the 2020-2022 period

REGULATIONS

- In 2018, Spain joined the Innovation Radar initiative, initiated by the European Union, to help high-potential innovations reach the market
- The plan Spain: Entrepreneurial Nation Strategy aims to modernise Spain's business environment and to promote the creation of quality jobs. Measures include the Startup Act, the launch of the
- National Entrepreneurship Office, an international programme to attract talented women and a visa programme for foreign professionals
- Spain's digital agenda set the goal of 50 per cent of public services to be available through a mobile app by 2025

- The government announced three key plans with a joint investment of €11 billion, with the intention to adjust different key digital levers within the framework of Spain's digital agenda: National Digital Skills Plan, Digitalisation of SMEs Plan 2021-2025 and Digitalisation of the Public Authorities Plan
- Also, in 2020, the government
 presented the Connectivity Plan
 (public investment of €2.3 billion), the

- Strategy to promote 5G (investment of €2 billion) and the National Strategy for Artificial Intelligence (investment of €600 million) as part of its digital agenda
- In 2020, the Educa en Digital
 programme (mobilisation of €260
 million) was launched by the
 government, aiming to promote digital
 education and close the technological
 social gap



Spain

In Europe & North America, Spain ranked third out of our top 3 Digital Risers.



Uruguay

In Latin America & the Caribbean, Uruguay ranked first out of our top 3 Digital Risers.

Agenda Uruguay Digital 2020

- The Agenda Uruguay Digital 2020 (AUD 2020) is a national strategy that bundles different initiatives according to priority and aims to promote Uruguay's digital transformation in a sustainable and an inclusive way
- The AUD 2020 consists of four key pillars
 - » Fostering social policy and

- inclusion through the use of digital technologies
- Accelerating sustainable economic development by building a digital economy
- » Improving government management
- » Implementing governance for an information society, in order to increase security and trust in new technologies

REGULATIONS

- In 2019, and in line with the AUD 2020, the government launched the Artificial Intelligence Strategy for the Digital Government, to promote the responsible use of AI in the public sector
- Also in 2019, government-owned telecommunication company Antel deployed Latin America's first

- commercial 5G network, improving the environment for businesses
- In 2018, the government regulated the taxation of digital economic actions and services, as well as multinational enterprises, to strengthen the digital legal framework

- As part of the AUD 2020, a programme dedicated to the development of digital competencies reached over 70,000 Uruguayan people by 2019
- The government-owned telecommunication company Antel plans to reach national Fibre-to-the-Premises (FttP) coverage by early
- 2022, with an estimated investment of \$800 million
- In 2019, Uruguay's National
 Research and Innovation Agency
 (ANII) launched Proyecta Uruguay,
 a programme set up to make the
 country more attractive to innovative
 start-ups and entrepreneurs

Brazilian Digital Transformation Strategy - E-Digital

- Coordinated by the Ministry of Science, Technology, Innovation and Communications (MCTIC), the strategy provides a coherent framework for a number of different government digitisation initiatives
- It contains enabling "axes" that support thematic lines through creating a supportive environment
 - » The enabling axes include

- digital infrastructure, activities in research, development and innovation, as well as educational and professional skills for the digital age
- » Focus topics are the digital transformation of the economy and the digital transformation of the government
- The strategy explicitly aims 'to embrace digital transformation as an opportunity for the entire nation to take a leap forward'

REGULATIONS

- In 2020, a new Digital Government Strategy for 2020-2022 was adopted, targeting citizen-centricity, transparency, efficiency and the trustworthiness of government actions
- From 2019, huge efforts were made to promote the development of new technologies in the country, e.g. the establishment of the National Internet of Things Plan, the elaboration of
- the Brazilian Artificial Intelligence Strategy and the creation of the Applied Research Centers on that very technology
- The Legal Framework for Startups passed the Brazilian Senate with the goal to promote the creation of innovative start-ups and to establish investment incentives in the country

- Announced in 2017, the Brazilian
 National Bank for Economic and
 Social Development (BNDES)
 launched an Angel Fund to boost
 entrepreneurship and innovative ideas
 within the country
- The government defined the rollout of 5G as a major milestone in the country's digital transformation, and the National Telecommunications

- Agency (Anatel) approved rules for 5G tenders
- efforts targeted the stimulation of entrepreneurship in the country, including the InovAtiva Brasil programme, StartOut Brasil and the National Committee of Start-Up Support Initiatives



Brazil

In Latin America & the Caribbean, Brazil ranked second of our top 3 Digital Risers.



Argentina

In Latin America & the Caribbean, Argentina ranked third out of our top 3 Digital Risers.

Program for Strengthening of the Digital Agenda

- The objective of the programme is to improve the productivity of the economy by advancing its digitalisation through actions. The four key elements set out to:
 - » Establish a digital agenda
 - » Strengthen the legal framework for connectivity

- » Broaden offerings and improve the quality of digital government services
- » Promote policy measures for digital productive transformation
- In 2019, the Inter-American
 Development Bank approved a
 loan of \$300 million to support the digitisation strategy

REGULATIONS

- Argentina's Electronic Document
 Management Platform (GDE) hopes
 to improve public-sector efficiency,
 resulting, for example, in the full
 digitisation of organisational
 procedures within central ministries
 and decentralised organisations by
 2018
- Several regulations promoted simplification and interoperability in the public sector, e.g. the Decree on Register Simplification, which facilitates information exchange
- between public-sector organisations, and Resolution 19/2018, which ratified the establishment of the interoperability platform INTEROPER.AR
- A resolution issued by Argentina's

 Public Registry of Commerce (IGJ) in

 2018 made it considerably easier for
 foreign companies to start a business
 in the country

- In 2019, it was announced that the Ministry of Production and Labour would provide up to \$50,000 support for up to ten blockchain projects each year
- In 2018, the Software & IT Services
 Chamber of Commerce (CESSI)
 launched the Federal Strategic Plan
 for the Argentine Software Industry
- 2018-2030, in order to create 500,000 new jobs by 2030
- The incubator programme incuBAte, run by the city of Buenos Aires and backed by the Ministry of Modernization, Innovation, and Technology, supports entrepreneurs through mentorship, the provision of office space and financial assistance

ICT 2030 Strategy

- Building on different previous medium- and long-term ICT development strategies, the plan enables the development of a knowledge-based society and a strong digital economy
- The plan contributes to Egypt's vision for 2030 through creating Digital

- Egypt, which is based on the main pillars of digital transformation, digital skills & jobs and digital innovation
- As part of the strategy, the Ministry of Communications and Information launched the Future Work is Digital initiative (Egypt FWD), a technology learning and upskilling scholarship to develop the ICT skills of 100,000 young Egyptians

REGULATIONS

- To develop the ICT sector, Egypt has taken different steps to establish a regulatory framework for the sector in recent years, including the enactment of cybercrime law, intellectual property law, consumer protection law, e-signature law and data protection law
- In 2020, the government announced the trial launch of a digital government service platform,

- including 70 electronic government services, such as driving licence renewals or notarial services
- In 2020, the National
 Telecommunication Regulatory
 Authority launched the Mobile
 Number Portability (MNP), to improve efficiency and competitiveness in that field

- In 2019, the Ministry of Communications and Information Technology invested about \$1.6
 billion in infrastructural development
- The government also supported the development of six technology parks
 - » These parks support innovation and entrepreneurship
 - » They offer training institutions, startup incubators and training facilities around topics such as AI, data science and cybersecurity
- » In 2020, the Minister of Communications and Information Technology announced that the parks would be opened after the Covid-19 pandemic
- In 2020, the government announced a plan to establish a \$2 billion investment fund to promote nonbanking financial services and Egypt's digital transformation



Egypt

In Middle East & North Africa, Egypt ranked first out of our top 3 Digital Risers.



Saudi Arabia

In Middle East & North Africa, Saudi Arabia ranked second of our top 3 Digital Risers.

ICT Strategy 2023

- A government roadmap for innovation and the digital economy, which aims at developing digital capabilities and attracting foreign technical investments
- A broad action plan that encompasses attracting leading international companies, enhancing technical and digital knowledge

- and promoting R&D in the start-up ecosystem
- Major targets for the ICT sector include the creation of over 25,000 quality jobs in the sector, an increase in the IT and emerging technologies market size by 50%, the growth of the ICT sector's contribution to GDP by \$13.33 billion over five years and a rise in women's participation in the sector by 50%

REGULATIONS

- The Saudi Data and Artificial
 Intelligence Authority (SDAIA),
 established by a royal decree in
 2019, supports innovation and digital
 transformation in the country and
 contributes to the country's Vision
 2030 through the use of AI and big
 data
- The establishment of a further authority was approved by the Saudi
- Cabinet. The Digital Government Authority (DGA) helps create digital interactions and electronic services between citizens, government and business
- The third action plan in the National Strategy for Digital Transformation, which covers the time period 2020-2024, sets out to realise a smart government in the country

- Saudi Arabia continuously invested in its digital infrastructure, for example by deploying 5G networks and building 6,500 new towers, the latter of which are important for shorter radio wavelengths that help deliver effective coverage
- The government focused especially on boosting foreign direct investment (FDI) to diversify its economy; at

- the end of 2020, a plan of special economic zones was announced
- At the end of 2019, the Saudi Public Investment Fund launched Jada, a \$1.07 billion "fund of funds" intended to support SMEs in a sustainable way

Entrepreneurship Education – Know about → Business

- In 2008, the International Labour Organization (ILO) and Yemen's Social Development Fund (SDF) launched a project to promote entrepreneurship education, intending to raise awareness about starting a business and to increase the necessary skill set
- The initiative resulted in the successful implementation of the Know About Business (KAB) curriculum
- The project was followed by further ILO initiatives to promote entrepreneurship within the country, e.g. a business startup course for university students called Mubadara

REGULATIONS

- Several initiatives were set up by the government and national and foreign organizations to strengthen women's employment and entrepreneurship, including:
 - » The Women's Entrepreneurship Programme, created by the ILO in partnership with Yemen's Small and Medium Enterprise Promotion Service (SMEPS), and the SFD, which aimed to encourage women to start their own businesses and/
- or help them improve existing ventures
- » The German Corporation for International Cooperation (GIZ) and the SMEPS developed digital business advice services such as coaching sessions via WhatsApp

- In 2008, a public-private partnership started the implementation of the Innovations in Technology-Assisted Learning for Educational Quality (INTALEQ) project. Total investment amounted to more than \$1.4 million
 - » The goal was the 'Acquisition of 21st-century skills by Yemeni high school students, so that they are better equipped to find work, live productive lives and contribute to Yemen's development as a stable and prosperous democracy'
- » Several actions were implemented to achieve this goal, e.g. the provision of digital learning objectives and training for teachers on how to use them effectively
- Project partners included the Yemeni Ministry of Education, the U.S. Agency for International Development and the Education Development Center



Yemen

In Middle East & North Africa, Yemen ranked third out of our top 3 Digital Risers.



Sri Lanka

In South Asia, Sri Lanka ranked first out of our top 3 Digital Risers.

National Digital Policy for Sri Lanka 2020-2025

- The policy represents the government's digital agenda until 2025 and delivers a conceptual framework for the country, which includes the building of a digital government and a digital economy, and aims to attain sustained
- development and growth for the digital economy
- The strategy includes: strengthening the innovative economy, expanding digital governance and increasing its effectiveness, improving connectivity and addressing online security and data protection

REGULATIONS

- In 2017, the nation's parliament approved the Electronic Transactions Amendment Bill, in order to harmonise the country's electronic transactions legislation with the UN Electronic Communication Convention (UN ECC) and to promote business, commerce and trade in the digital age
- In 2020, Sri Lanka's Ministry of
 Education and Microsoft signed a
 memorandum of understanding to
 promote remote education
 - » Students, teachers and ministry officials are provided with free access to Microsoft Office 365 tools
 - » The memorandum also targets the improvement of IT competencies

- The digital transformation and adoption programme Sri Lanka Go Digital, organised by the Information and Communication Technology Agency of Sri Lanka (ICTA), empowered over 250 entrepreneurs from regional SMEs by providing knowledge on the development of their businesses through the use of digital technologies
- In 2020, Sri Lanka's prime minister stated that the government would prioritise the ICT sector, to turn the country into a global innovation hub. Several initiatives currently contribute to this goal, e.g. the establishment of a citizen-centric digital government and the promotion of IT entrepreneurship
- The ICTA launched the
 "Public Wi-Fi Initiative" in 2018
 and set up over 1,100 free internet
 hotspots across the country

Digital Bangladesh

- Originally emerging from the political manifesto Vision 2021, Digital
 Bangladesh has become the major strategy to promote the overall development of the country through the use of technology; it contains four pillars:
- » Digital government
- » Human resource development
- » IT industry promotion
- » Connecting citizens
- After its initial announcement, the initiative was extended to the timeframe 2021 to 2050

REGULATIONS

- In 2015, the government formulated the new National ICT Policy, with the intention of enabling the ICT sector to successfully promote the Digital Bangladesh vision
- Considered the flagship programme of Digital Bangladesh, the Access to Information Programme (a2i) was set up, which aims to generate innovation
- and improve citizens' lives. Notable measures include:
- » The expansion of digital financial inclusion
- » Improvements to e-government services and the simplification of bureaucratic processes

- As part of the Digital Bangladesh vision, the government has established more than 5,000 Digital Centers since 2010 to accelerate the digitisation of public services and reduce poverty through citizen-centric innovation
- The government aims to improve the investment environment via a

- number of initiatives, including the establishment of special economic zones and IT parks across the country
- The a2i Programme established
 an innovation fund to empower
 Bangladeshi entrepreneurs, with a
 total amount of \$4.5 million awarded



Bangladesh

In South Asia, Bangladesh ranked second out of our top 3 Digital Risers.



Nepal

In South Asia, Nepal ranked third out of our top 3 Digital Risers.

Digital Nepal

- A programme designed to enable
 Nepal to leverage disruptive
 technologies and drive socio economic growth by
 - » Determining how digital initiatives can contribute to economic growth
 - » Finding innovative ways to solve major challenges facing society in a shorter period and with fewer resources

- » Identifying opportunities for Nepal to participate in the global economy
- Digital Nepal includes eight sectors and 80 digital initiatives, and it is expected to deliver revenue of about \$8billion after the implementation of all programmes

REGULATIONS

- The government defined a number of priority areas critical to the success of Digital Nepal projects:
 - » Technology and infrastructure, e.g. the improvement of digital connectivity
 - » The promotion of entrepreneurship by encouraging private-sector participation and foreign investment
 - » Talent and skills development through improvements in digital

education

Several regulatory frameworks
 currently aim to create an enabling
 environment for the digitisation of
 the country, including the National
 ICT Policy, the National Broadband
 Policy, the Government Enterprise
 Architecture (GEA) and the Nepal
 e-Governance Interoperability
 Framework (NeGIF)

- A \$35.5 million project aims to increase broadband connectivity in Nepal's rural and hilly areas
- In 2018, and as a continuation of the Micro-Enterprise Development Programme (MEDEP), the Nepalese government announced its support for micro-enterprises by providing about \$14 million to encourage
- people to run these ventures, thus creating job opportunities and reducing poverty
- Roughly 70 per cent of government office payments had been moved online by the end of 2020, and the government is planning to bring all such transactions online by the end of 2022

National Entrepreneurship Policy

- A programme run with the United Nations to create a thriving middleincome economy by 2026, driven by self-reliant and innovative entrepreneurs and an enabling and strengthening ecosystem
 - » Enhancing access to finance for entrepreneurs

- » Upgrading entrepreneurship, education and skills
- » Spreading ICT and recognising entrepreneurs as creators of jobs and prosperity
- » Setting efficient bankruptcy procedures
- » Instilling an entrepreneurship mindset

REGULATIONS

- assistance project, in tandem with the EU Emergency Trust Fund for Africa (EUTF), was adopted, to empower the country's ICT sector by helping the state-owned telecommunications company Gamtel and Gambian regulatory authorities set up necessary regulations and policies for the sector. Projects include the provision of a business plan, financial proposals and robust tendering models. The EUTF's contribution is about €1.05 million
- announced a plan to improve
 the investment environment
 and enhance foreign direct
 investment (FDI) by implementing
 the UNCTAD's Investment Policy
 Review (IPR) of The Gambia.
 Policies recommended by the
 United Nations Conference on
 Trade and Development (UNCTAD)
 include strengthening the legal
 framework for FDI to support
 openness and transparency, as
 well as promoting a businessconducive environment

- The National Enterprise Development Initiative (NEDI) promotes youth and women's entrepreneurship in the country to create viable employment opportunities and to support Gambian economic development. One measure was a five-day entrepreneurship training course for young Gambian entrepreneurs in 2019
- In 2017, the €11 million Youth
 Empowerment Project (YEP) was
 launched in a cooperative partnership
 between the Gambian government,
 the EU and the International Trade
 Center, with the intention to enhance
 economic development and future
 opportunities for youth in the
 country, e.g. by improving upskilling
 training programmes and promoting
 entrepreneurship



Gambia

In Sub-Saharan Africa, Gambia ranked first out of our top 3 Digital Risers.



Tanzania

In Sub-Saharan Africa, Tanzania ranked second out of our top 3 Digital Risers.

Digital Tanzania Programme

- A government project aiming to increase access to high-quality and affordable internet services in the country, as well as to improve the government's ability to offer digital public services
- The project comprises three major focus areas:
 - » A digital ecosystem, including ICT policy

- » Digital connectivity, e.g. a connected government
- » Digital government platforms and services
- For the first phase of the project (2020-2024), known as the Digital Foundations Project, the financial supporter World Bank estimated costs of \$150 million

REGULATIONS

- Tanzania has digitised payments that are made to the government, resulting in less bureaucratic inefficiency and increased transparency
- Additionally, the government confirmed a partnership with the telecommunication company
 Vodacom Tanzania in 2019 to
- strengthen financial payment systems for 127 local government offices
- In 2009, the government started to build the National ICT Broadband Backbone (NICTBB), in order to improve digital connectivity in the country

- The National Information and Communication Technology Policy (NICTP) of 2006 set out to narrow the digital divide and to transform the country into a knowledge-based economy
- In 2008, the perennial Science and Technology and Higher Education Program (STHEP) was approved to enhance the development of human capital regarding science and technology. It was funded as a credit
- of the International Development Association (IDA) by about \$115 million
- Tanzania's Education Sector
 Development Plan (2016/2017
 - 2020/2021) includes the
 enhancement of digital skills in
 government-based vocational
 education centres and the
 development of e-learning tools in the
 context of adult education

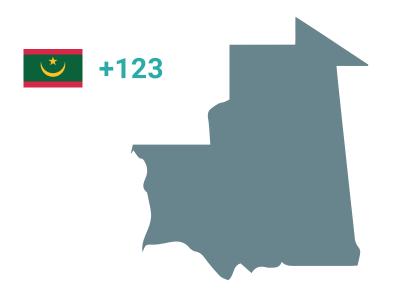
Strategy for Accelerated Growth and Shared Prosperity (SCAPP)

- Approved by parliament in 2018, the government strategy frames and promotes entrepreneurship as a key pillar for achieving inclusive growth
- The establishment of the
 Entrepreneurship and MSME
 Development Unit was one of the
- most important initiatives, and it seeks to improve the potential of entrepreneurs by offering training, education and business monitoring services
- The strategy also contains the goal to become a competitive and diversified economy, and to enable higher-skilled human resources by 2025

REGULATIONS

- The government signed the West Africa Regional Communications Infrastructure Project in Mauritania (WARCIP Mauritania) in 2013, aiming to increase the coverage of highspeed internet in the country
- reforms to launch businesses
 faster and cheaper, including the
 establishment of a one-stop shop,
 simplifying business registration
 procedures and reducing launch
 costs, such as the fee for obtaining a
 tax identification number

- In 2018, and to promote foreign direct investment, the government published an online investment guide (iGuide) as a one-stop shop for investors
- A youth entrepreneurship fund was set up by the Caisse des Dépôts et
- de Développement (CDD), which was co-funded by the Arab Fund for Economic and Social Development (FADES) with over \$20 million, endeavouring to promote youth and women's entrepreneurship



Mauritania

In Sub-Saharan Africa, Mauritania ranked third out of our top 3 Digital Risers.

>>> Conclusion

The Digital Riser Index indicates that the competitive landscape around digital technologies is moving extremely quickly. Governments that place digital transformation at the top of their agenda can achieve tangible results in relatively short time frames - a notion best exemplified by the rise of China to the top of the Group of Twenty (G20) in terms of its relative progress in this field. Our study also highlights that around the world, digital incumbents increasingly face new and dynamic competitors. In the East Asia and Pacific region, for example, digitally established countries like Singapore and South Korea rank in the middle and were outperformed by Vietnam in their relative progress in the last three years. This suggests that progress is attainable independent of a country's digital competitiveness baseline and its size.

On the other hand, the latest results from the Digital Riser Index confirm a tendency that we also saw in last year's report: the speed of transformation differs significantly between China and the US, as well as between European countries like France, Italy and Germany. While this development does not mean that the gain of one is the loss of another, it does demonstrate that governments should emphasise ways of strategically managing their policies in this crucial area for the future.



We hope that the results of the best-practice policies highlighted in this report inspire additional digital progress around the world with measures catered to the respective needs of each economy. Inspired by the top Digital Risers, these measures can centre on education, talent attraction and financial support for innovation and entrepreneurship.

Responses to the Covid-19 pandemic have significantly accelerated the adoption of digital technologies. By the end of 2020, companies had improved the digitisation of their product, customer and supply chain interactions. In order for their countries to improve their competitiveness around future technologies, governments should follow this lead and enable an ecosystem and mindset that supports the digital economy.





Appendix A: Methodology

The Digital Riser Report 2021 analyses and ranks the changes that countries around the globe have seen in their digital competitiveness between 2018 and 2020. The 2018 data were obtained from the Global Competitiveness Report, published by the World Economic Forum (WEF). Given a change in the format of the Global Competitiveness Report in 2020, 2020 data for the studied indicators were obtained from the Global Competitiveness Report issued by the World Economic Forum (WEF) as well as supporting data provided by the World Bank and the International Telecommunication Union. Thus, we were able to compare the exact same indicators used in the 2018 Global Competitiveness Report.

Based on our research, and as in the Digital Riser Report 2020, we define a country's digital competitiveness in two main dimensions: its ecosystem and its mindset. For both dimensions, the Digital Riser Report includes five items from the Global Competitiveness Report. For the ecosystem and mindset dimensions, respectively, these items are:

Ecosystem

Venture capital availability

Global Competitiveness Report series code: 9.03

Response to the survey question "In your country, how easy is it for start-up entrepreneurs with innovative but risky projects to obtain equity funding?" [1 = extremely difficult; 7 = extremely easy]

Source: World Economic Forum

Cost to start a business

Global Competitiveness Report series code: 11.01

Expressed as a percentage of the economy's income per capita

Source: World Bank Group

Time to start a business

Global Competitiveness Report series code: 11.02

Number of calendar days needed to complete the procedures to legally operate a

business

Source: World Bank Group

> Ease of hiring foreign labour

Global Competitiveness Report series code: 8.07

Response to the survey question "In your country, how restrictive are regulations related to the hiring of foreign labour?" [1 = highly restrictive; 7 = not restrictive at all]

Source: World Economic Forum

> Skillset of graduates

Global Competitiveness Report series code: 6.04

Average score of the following two Executive Opinion Survey questions: "In your country, to what extent do graduating students from secondary education possess the skills needed by businesses?" and "In your country, to what extent do graduating students from university possess the skills needed by businesses?" In each case, the answer ranges from 1 (not at all) to 7 (to a great extent).

Source: World Economic Forum

Mindset

> Digital skills among active population

Global Competitiveness Report series code: 6.05

Response to the survey question "In your country, to what extent does the active population possess sufficient digital skills (e.g. computer skills, basic coding, digital reading)?"

[1 = not all; 7 = to a great extent] Source: World Economic Forum

> Attitudes towards entrepreneurial risk

Global Competitiveness Report series code: 11.05

Response to the survey question "In your country, to what extent do people have an appetite for entrepreneurial risk?"

[1 = not at all; 7 = to a great extent]

Source: World Economic Forum

Diversity of workforce

Global Competitiveness Report series code: 12.01

Response to the survey question "In your country, to what extent do companies have a diverse workforce (e.g. in terms of ethnicity, religion, sexual orientation, gender)?"

[1 = not at all; 7 = to a great extent]

Source: World Economic Forum

Mobile-broadband subscriptions

Global Competitiveness Report item: 3.02

Number of active mobile-broadband subscriptions per 100 Population.

Source: International Telecommunication Union

> Companies embracing disruptive ideas

Global Competitiveness Report series code: 11.08

Response to the survey question "In your country, to what extent do companies embrace risky or disruptive business ideas?"

[1 = not at all; 7 = to a great extent]

Source: World Economic Forum

To compare the progress of 137 countries regarding their digital ecosystem, mindset and overall competitiveness, we assigned equal weight to all ten items. We then looked at the absolute, accumulated change in rank for each country between 2018 and 2020, based on these ten items.

As an example, China – which was the G20's top Digital Riser – over the last three years has seen an accumulated increase of 211 ranks over the ten items:

Ecosystem	Change in ranks between 2018 and 2020
Venture capital availability	+1
Cost to start a business	-22
Time to start a business	+49
Ease of hiring foreign labour	+25
Skillset of graduates	+28
Mindset	
Digital skills among active population	+32
Attitudes towards entrepreneurial risk	+23
Diversity of workforce	+55
Mobile-broadband subscriptions	+0
Companies embracing disruptive ideas	+20

To ensure the comparability of results relative to a comparative baseline, we clustered all countries into nine groups. These include the Group of Seven, the Group of Twenty and the seven WEF regional groups.

Apart from the ranking itself, the Digital Riser Report also analyses the policies followed by the top Digital Riser countries. These offer an explorative overview of what these countries did to earn their top position in our ranking.



Appendix B: Rankings

G7

Rank	Overall		Ecosystem		Mindset		
1	Canada	47	Canada	45	Italy	48	
2	Italy	34	France	-3	France	31	
3	France	28	Italy	-14	Canada	2	
4	USA	-72	UK	-33	USA	-21	
5	UK	-85	Japan	-48	UK	-52	
6	Germany	-176	USA	-51	Germany	-99	
7	Japan	-190	Germany	-77	Japan	-142	

G20

Rank	Overall		Ecosystem		Mindset	
1	China	211	Saudi Arabia	124	China	130
2	Saudi Arabia	169	Brazil	113	Italy	48
3	Brazil	88	China	81	Saudi Arabia	45
4	Argentina	80	Indonesia	74	Argentina	32
5	Turkey	77	Turkey	57	France	31
6	Indonesia	48	Argentina	48	Turkey	20
7	Canada	47	Canada	45	South Africa	11
8	Italy	34	France	-3	Korea, Rep.	5
9	France	28	Russia	-3	Canada	2
10	Korea, Rep.	0	Korea, Rep.	-5	Australia	-4
11	Australia	-18	Australia	-14	Mexico	-15
12	Mexico	-49	Italy	-14	USA	-21
13	Russia	-67	UK	-33	Brazil	-25
14	USA	-72	Mexico	-34	Indonesia	-26
15	UK	-85	Japan	-48	UK	-52
16	South Africa	-97	USA	-51	Russia	-64
17	Germany	-176	Germany	-77	Germany	-99
18	Japan	-190	South Africa	-108	Japan	-142
19	India	-396	India	-176	India	-220
20	EU	N/A 1)	EU	N/A 1)	EU	N/A 1)

92

¹⁾ The EU is not included since it is a collection of countries.

East Asia and the Pacific

Rank	Overall		Ecosystem		Mindset	
1	Vietnam	339	Vietnam	139	Vietnam	200
2	China	211	China	81	China	130
3	Cambodia	155	Indonesia	74	Cambodia	86
4	Taiwan	105	Cambodia	69	Taiwan	58
5	Brunei	76	Brunei	62	Lao	37
6	Indonesia	48	Taiwan	47	Brunei Darussalam	14
7	Mongolia	18	Hong Kong	17	Mongolia	13
8	Singapore	10	Mongolia	5	Singapore	10
9	Korea, Rep.	0	Thailand	2	Korea, Rep.	5
10	Hong Kong	-6	Singapore	0	Australia	-4
11	Lao	-11	Korea, Rep.	-5	New Zealand	-21
12	Australia	-18	Australia	-14	Hong Kong	-23
13	Thailand	-29	Japan	-48	Indonesia	-26
14	New Zealand	-70	Lao	-48	Thailand	-31
15	Malaysia	-141	New Zealand	-49	Malaysia	-36
16	Philippines	-180	Philippines	-78	Philippines	-102
17	Japan	-190	Malaysia	-105	Japan	-142

Eurasia

Rank	Overall		Ecosystem		Mindset	
1	Georgia	153	Georgia	100	Georgia	53
2	Armenia	47	Moldova	32	Armenia	51
3	Azerbaijan	37	Kazakhstan	19	Azerbaijan	22
4	Kyrgyz Rep.	22	Tajikistan	17	Kyrgyz Rep.	18
5	Tajikistan	21	Azerbaijan	15	Tajikistan	4
6	Moldova	1	Ukraine	14	Moldova	-31
7	Kazakhstan	-40	Kyrgyz Rep.	4	Kazakhstan	-59
8	Ukraine	-66	Russia	-3	Russia	-64
9	Russia	-67	Tajikistan	-4	Ukraine	-80

Europe and North America

Rank	Overall		Ecosystem		Mindset	
1	Lithuania	126	Lithuania	60	Poland	93
2	Hungary	111	Greece	60	Hungary	87
3	Spain	97	Turkey	57	Lithuania	66
4	Greece	93	Bulgaria	50	Spain	48
5	Bulgaria	92	Spain	49	Italy	48
6	Poland	88	Canada	45	Montenegro	48
7	Turkey	77	Latvia	42	Bulgaria	42
8	Canada	47	Hungary	24	Belgium	40
9	Estonia	34	Slovenia	17	Estonia	36
10	Belgium	34	Switzerland	14	Greece	33
11	Italy	34	Albania	14	France	31
12	France	28	Denmark	4	Macedonia	29
13	Montenegro	28	Portugal	0	Turkey	20
14	Latvia	26	Luxembourg	0	Denmark	10
15	Slovenia	14	Austria	0	Iceland	6
16	Denmark	14	Estonia	-2	Netherlands	3
17	Iceland	3	France	-3	Canada	2
18	Portugal	-1	Iceland	-3	Croatia	2
19	Netherlands	-4	Poland	-5	Romania	0
20	Cyprus	-23	Belgium	-6	Portugal	-1
21	Romania	-27	Cyprus	-6	Slovenia	-3
22	Luxembourg	-30	Netherlands	-7	Slovak Rep.	-8
23	Slovak Republic	-33	Italy	-14	Finland	-12
24	Switzerland	-35	Montenegro	-20	Latvia	-16
25	Finland	-37	Bos. & Herz.	-22	Norway	-16
26	Austria	-40	Norway	-24	Sweden	-16
27	Norway	-40	Slovak Rep.	-25	Cyprus	-17
28	Macedonia	-41	Finland	-25	USA	-21
29	Croatia	-43	Romania	-27	Luxembourg	-30
30	USA	-72	UK	-33	Serbia	-31
31	Serbia	-73	Serbia	-42	Malta	-35
32	Bos. & Herz.	-79	Malta	-44	Austria	-40
33	Malta	-79	Croatia	-45	Ireland	-44
34	UK	-85	USA	-51	Switzerland	-49
35	Sweden	-92	Ireland	-61	UK	-52
36	Ireland	-105	Czech Rep.	-61	Bos. & Herz.	-57
37	Czech Rep.	-125	Macedonia	-70	Czech Rep.	-64
38	Germany	-176	Sweden	-76	Germany	-99
39	Albania	-262	Germany	-77	Albania	-276

Latin America and the Caribbean

Rank	Overall		Ecosystem		Mindset	
1	Uruguay	103	Brazil	113	Colombia	70
2	Brazil	88	Uruguay	67	Dom. Rep.	67
3	Argentina	80	Argentina	48	Paraguay	54
4	Colombia	61	Guatemala	23	Panama	42
5	Dom. Rep.	56	Bolivia	14	Uruguay	36
6	Paraguay	50	Chile	11	Chile	33
7	Chile	44	Ecuador	9	Argentina	32
8	Venezuela	8	Paraguay	-4	Venezuela	31
9	Bolivia	1	Trin. & Tob.	-7	Peru	27
10	Peru	1	Colombia	-9	Haiti	-12
11	Panama	-15	Dom. Rep.	-11	Bolivia	-13
12	Guatemala	-17	Costa Rica	-15	Mexico	-15
13	Ecuador	-23	Venezuela	-23	El Salvador	-16
14	Costa Rica	-38	Peru	-26	Costa Rica	-23
15	El Salvador	-43	El Salvador	-27	Brazil	-25
16	Mexico	-49	Nicaragua	-32	Ecuador	-32
17	Trin. & Tob.	-63	Mexico	-34	Guatemala	-40
18	Haiti	-81	Jamaica	-37	Jamaica	-54
19	Nicaragua	-90	Panama	-57	Trin. & Tob.	-56
20	Jamaica	-91	Haiti	-69	Nicaragua	-58
21	Honduras	-316	Honduras	-145	Honduras	-171

Middle East and North Africa

Rank	Overall		Ecosystem		Mindset		
1	Egypt	258	Saudi Arabia	124	Egypt	172	
2	Saudi Arabia	169	Egypt	86	Algeria	53	
3	Yemen	106	Yemen	66	Kuwait	48	
4	Kuwait	76	Jordan	49	Saudi Arabia	45	
5	Algeria	74	UAE	31	Yemen	40	
6	UAE	58	Kuwait	28	UAE	27	
7	Jordan	50	Morocco	22	Morocco	27	
8	Morocco	49	Oman	22	Qatar	14	
9	Oman	24	Algeria	21	Israel	7	
10	Qatar	13	Tunisia	3	Oman	2	
11	Israel	6	Israel	-1	Jordan	1	
12	Tunisia	-33	Qatar	-1	Tunisia	-36	
13	Lebanon	-119	Lebanon	-76	Lebanon	-43	
14	Iran	-163	Iran	-87	Iran	-76	

South Asia

Rank	Overall		Ecosystem		Mindset	
1	Sri Lanka	153	Sri Lanka	77	Sri Lanka	76
2	Bangladesh	-24	Bangladesh	-6	Pakistan	-11
3	Nepal	-46	Nepal	-23	Bangladesh	-18
4	Pakistan	-66	Pakistan	-55	Nepal	-23
5	India	-396	India	-176	India	-220

Sub-Saharan Africa

Rank	Overall		Ecosystem		Mindset	
1	Gambia	160	Gambia	104	Tanzania	107
2	Tanzania	135	Mauritania	100	Seychelles	94
3	Mauritania	123	Rwanda	80	Benin	83
4	Benin	107	Côte d'Ivoire	78	Cameroon	67
5	Burundi	106	Cape Verde	66	Burundi	63
6	Côte d'Ivoire	98	Angola	56	Gambia	56
7	Rwanda	95	Burundi	43	Angola	38
8	Angola	94	Nigeria	37	Eswatini	32
9	Seychelles	90	Namibia	29	Zimbabwe	24
10	Cape Verde	77	Tanzania	28	Mauritania	23
11	Cameroon	65	Benin	24	Nigeria	21
12	Nigeria	58	Botswana	22	Côte d'Ivoire	20
13	Zimbabwe	42	Malawi	19	Botswana	18
14	Botswana	40	Zimbabwe	18	Uganda	18
15	Namibia	29	Zambia	10	Senegal	17
16	Senegal	25	Senegal	8	Rwanda	15
17	Malawi	20	Cameroon	-2	Cape Verde	11
18	Uganda	10	Seychelles	-4	South Africa	11
19	Eswatini	7	Uganda	-8	Malawi	1
20	Zambia	-13	Burkina Faso	-10	Namibia	0
21	Mauritius	-50	Mauritius	-14	Chad	-9
22	Ghana	-53	Ghana	-19	Zambia	-23
23	Chad	-60	Ethiopia	-21	Mozambique	-27
24	Mozambique	-61	Eswatini	-25	Congo	-28
25	Ethiopia	-72	Lesotho	-30	Ghana	-34
26	Mali	-72	Mozambique	-34	Mali	-35
27	Burkina Faso	-76	Mali	-37	Mauritius	-36
28	Lesotho	-90	Chad	-51	Ethiopia	-51
29	South Africa	-97	Kenya	-62	Lesotho	-60
30	Kenya	-132	Guinea	-82	Burkina Faso	-66
31	Guinea	-163	South Africa	-108	Kenya	-70
32	Congo	-166	Congo	-138	Guinea	-81

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The European Center for Digital Competitiveness was founded at ESCP Europe Business School in Berlin with the goal of bringing digital competitiveness to the political and public debate, where it currently only plays a minor role.

Given the digital revolution that our economy and society currently face, digital competitiveness must take center stage in debates to secure our prosperity for the future.

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>>> Imprint

Publisher:

European Center for Digital Competitiveness by ESCP Business School

Location:

European Center for Digital Competitiveness ESCP Europe Wirtschaftshochschule Berlin e.V. Heubnerweg 08-10 | 14059 Berlin, Germany

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Recommended Citation:

European Center for Digital Competitiveness (Ed.), Digital Riser Report 2021, Berlin, Germany, 2021

Layout and typesetting:

360VIER GmbH, Groß-Umstadt, Germany

Berlin 2021

European Center for Digital Competitiveness by ESCP Business School

ESCP Europe Wirtschaftshochschule Berlin e.V.

